# Medical Control Board

January 17, 2018

AFD Fire Station 20 7520 Corona NE Albuquerque, NM 87122

## **MEMBERS PRESENT:**

Drew Harrell Chelsea White (absent) Ian Medoro Randy Lahr Gurujot Khalsa

#### **OTHERS PRESENT:**

Lisa Rae Scott

Kim Pruett

David Chapek

Frank Soto

Devin Lujan

Graham Smith

Lisa Rae Scott

Christopher Graham

Martin Salazar

Chris Ortiz

Kurt Krumperman

Maevra Atencio

Chris Mason

## **MINUTES**

### I. CALL TO ORDER

Meeting called to order at 4:00 p.m. Members present were: Drew Harrell, Randy Lahr, Jot Khalsa and Ian Medoro.

# II. APPROVAL OF January 17, 2018 AGENDA Motion to Approve By: Dr. Medoro. Seconded By: Dr. Lahr. All Approved.

# III. APPROVAL OF December 20, 2017 Minutes

Members present change: Dr. Khalsa present and Dr. Lahr absent. Under Public Comments: order needed to be added an assist removed, Lieutenant Jason Hackett from the Albuquerque Fire Department brought up what a Basic Paramedic can do with a Doctor's order. Motion to Approve after Correction by: Dr. Lahr. Seconded By: Dr. Medoro.

## IV. HOSPITAL SYSTEMS REPORTS

- Lovelace Dr. Lahr reported that there has been an increase in patient load.
  They are still having Drop Time issues. Dr. Chris Mason introduced himself as a new Emergency Room Physician. He also mentioned that he was originally from Michigan and his first career was in Law Enforcement before he went into Medicine. He still has a residence in Michigan.
- Presbyterian Dr. Medoro stated that they have had an influx of holds on Turn Around times on the Emergency Medical Service system. Patients with the flu have increased.
- UNM Dr. Harrell mentioned that they have experienced an influx of Pediatric patients with the Flu in the Emergency Room. ECMO-ECPR is doing well and has had success with patients being able to leave.
- VAMC –Dr. Khalsa started that he will no longer be on the Medical Control Board. This is due to a conflict with meeting on the same day. However, Dr. Hazen will be his replacement.

### V. OLD BUSINESS:

Dr. Harrell introduced Kurt Krumperman the Director for Albuquerque Ambulance, who would be addressing the group about the system across the board being stressed out. .Mr. Krumperman had a handout that was distributed to the attendees on (Hospital Turn Over Outlier Report for January 15, 2018). It included Lovelace Downtown, Presbyterian Hospital, Heart Hospital of New Mexico, Kaseman Presbyterian Hospital, Lovelace Downtown, Lovelace Westside, Rust Medical Center, University of New Mexico Hospital and Women's Hospital. The report showed the Emergency Department Drop time, from ambulance arrival to patient turnover time. Albuquerque Ambulance Service drop time is when the patient turnover to ambulance available. Total Time (Drop Time & AVL Time): Target Average: 25 minutes or less. Protocol TT-12 Emergency Department Patient Turnover was discussed because of the need for modification because of the lack of space/beds at facilities. TT-12 protocol currently states: It is within 15 minutes of Emergency Department (ED) arrival or when the relevant Emergency Medical Service (EMS) run report is complete, whichever is longer. This protocol has not had any changes or modifications since 2002 and needs to be modified or at least have some creative alternative to the lengthy drop times and a better patient flow from to facilities. This is a system wide issue and will impact all entities. A decision needs to be made once maximum levels have been met; this is an external and internal issue. After the most accurate information has been obtained, patient preference along with level load and diverts the best practice will be used. From a facility standpoint, this may require hallway beds, wheel chairs and finding open beds. Dr. Lahr mentioned having an open bed is not the only issue; having the staff to service the bed is a concern. Dr. Harrell suggested changing the turnover time from 15 minutes to 20 minutes. This was after much discussion because of the impact on the staff, facilities and all agencies involved in EMS. Dr. Harrell will craft a letter informing the facilities/agencies about the changes. The system level expectation is an

availability of resources to accommodate the present situation of increased drop time. The Best Practice was agreed upon to change the Drop Time from 15 minutes to 20. Some pressure may have to be put on the facilities to find more space for the increase in drop times.

#### VI. NEW BUSINESS

PAC Report: Nothing to Report

Captain Martin Salazar from the Albuquerque Fire Department stated that with the new administration, there have been changes in staffing and things have been misplaced. Dr. Fedor will need to update his background check information. Right now the Interim City Clerk is Trina Gurule at (924-3620) and the Deputy Director of Constituents Services is Helen Maestas that can be contacted at (768-3000).

• Protocol Updates/Discussion: Dr. Harrell made a motion: to change TT-12 Emergency Department Patient Turnover from 15 minutes to 20 minutes of ED arrival or when the relevant EMS run report is complete. whichever is longer. Seconded by: Dr. Medoro. All Approved.

Dr. Medoro handed out copies of:

M-21 Fever- possible changes are underlined

# MISC-2 Pain Management- possible changes are underlined

**Dr.** Medoro and David Chapek will work on making the changes from carrying Morphine and Toradol on the trucks. Once this has been completed it will be brought back to the MCB. This change needs to be massaged and is not ready to be pushed out to the field. **Dr.** Harrell mentioned how the updates/changes would interface with all the different applications that are currently being used by providers. He suggested that all the agencies share the cost for the interfacing so that everyone can see and have access to the updates. Hopefully there can be a reoccurring payment between Albuquerque Fire Department and Bernalillo County Fire Department.

• Research Updates/Discussion: Dr. Harrell talked about the letter received from Bernalillo County Sheriff's Department, Manuel Gonzales III about "Handle with Care". This is a program to assist APS Police in identifying children that have experienced a traumatic stress situation. For Albuquerque Fire Department involvement a "Business Associates Agreement would need to be signed to cover a potential HIPAA violations and the exchange of information.

**PUBLIC COMMENTS: Christopher Graham** from Albuquerque Ambulance mentioned that he would be sending out the Hospital Capability Report but not all facilities were included.

## VII. ADJOURNMENT

Motion By: Dr. Medoro Seconded By: Dr. Khalsa

\*\*\*\*NEXT MEETING ON February 21, 2018 @ 4:00pm\*\*\*\*